

Website Privacy Policy

Family Dental Care of Bellevue, 4100 Factoria Blvd SE, Ste A, Bellevue, WA 98006

Effective date: October 28, 2026. Last reviewed: October 28, 2026.

Family Dental Care of Bellevue ("we," "us," "our practice") operates the website familydentalcareofbellevue.com. This policy explains what information the website collects, how we use it, who we share it with, and the choices you have. It applies to visitors to our website and to people who contact us by phone, text, or email before becoming a patient of record.

Two other documents cover related ground. Our Consumer Health Data Privacy Policy explains your rights under Washington's My Health My Data Act over health-related information collected through this website and our office contacts. Our Notice of Privacy Practices (HIPAA) covers the dental records of our patients; you receive it at your first visit and can ask for a copy at any time. Where this policy and the Notice of Privacy Practices overlap, the Notice governs protected health information.

1. Information you give us

Appointment request form. When you request an appointment through our website you give us your name, phone number, email address, date of birth, the dental insurance information you choose to upload (for example a photo of your insurance card), your preferred days and times, and anything you write in the message field. The form is hosted by our website platform, Wix, and our office is notified when you submit it. We ask for your date of birth and insurance information so our front desk can look up and verify your coverage before your visit, which saves you a phone call.

Phone, text, and email. When you call, text, or email us, we receive the content of the message and the number or address you contacted us from. Appointments are booked by calling or texting 425.643.5778; we do not offer online self-scheduling.

Anything else you submit. If you comment on a blog post or send us anything else through the site, we receive what you submit.

2. Information collected automatically

When you visit the site, our website platform records technical information: your IP address, browser and device type, the pages you view, the links you click, the site that referred you, and the date and time of your visit. Wix uses this to operate and secure the site and to give us visitor statistics, which we see in aggregate. We do not collect precise geolocation.

Cookies and similar technologies. The site uses essential cookies that it needs in order to work, functional cookies that remember your choices, analytics cookies, and marketing cookies. Marketing cookies are used only to measure our Google Ads advertising and are set only if you consent. A consent banner appears on your first visit; analytics and marketing cookies stay off until you choose "Accept All." You can change your choice at any time by clicking the fingerprint icon in the bottom left corner of any page (labeled Privacy Settings), or by clearing your browser's cookies, which brings the banner back. We never load Google Ads tags on the appointment request page, whatever your choice. Our site does not currently respond to Do Not Track or Global Privacy Control browser signals; the consent banner is the way to set your preference.

Third-party tools that load on our pages. An accessibility toolbar (All in One Accessibility by Skynet Technologies) and a widget that displays our public Google reviews (by Beaver Codes) load on our pages. Each receives the address of the page you are viewing and basic device information needed to work. Neither receives your form submissions.

3. How we use information

- To respond to your appointment request and schedule your visit.
- To look up and verify your dental insurance before your visit.
- To answer your questions and communicate with you about scheduling, directions, insurance, and the services you asked about.
- To operate, secure, and improve the website, including diagnosing errors and protecting against abuse.
- With your consent, to measure whether our Google Ads advertising brought you to the site and to show our ads on Google services.
- To comply with the law and respond to lawful requests.

We do not sell personal information. We do not use it to make automated decisions that have legal or similarly significant effects on you.

4. Who we share information with

Service providers that process information on our behalf under contracts that limit what they can do with it: Wix (website hosting, forms, and site statistics), Usercentrics (the consent banner), Google (advertising measurement, only with your consent), the accessibility toolbar provider, the reviews widget provider, and our practice management, phone, and text messaging vendors, which hold your contact details and messages so we can schedule and communicate with you. Once you are a patient, these vendors operate under HIPAA business associate agreements.

Dental insurance carriers, to verify the coverage you asked us to check. Referring dentists and specialists, when you ask us to send or receive your information. Government agencies, courts, and law enforcement, when the law requires it or to protect the rights and safety of our patients, our team, or the public.

We have no affiliated companies and do not share information with affiliates. We do not sell or rent personal information.

5. Text messages and email

If you text us, we may reply by text from our office number, and message and data rates from your carrier may apply. If you email us, we may reply by email. You can ask us to stop texting or emailing you at any time by replying STOP, by telling our front desk, or by using the contact details in Section 12; we will still reach you by phone for anything about your care. Appointment reminders for patients of record are governed by the communication preferences you give us at your first visit.

6. How long we keep information

Appointment request submissions stay in our website platform and our practice management system for as long as we need them to schedule and communicate with you. If you become a patient, the information becomes part of your dental record and is kept for as long as Washington law and our record retention policy require. Website visit logs and statistics are kept by Wix under its retention periods. Consent records are kept for as long as needed to show the choice you made.

7. Your choices and rights

- **Cookies:** change your choice at any time through the consent banner or the fingerprint icon in the bottom left corner of any page, labeled Privacy Settings. Blocking essential cookies may stop parts of the site from working.
- **Advertising:** decline marketing cookies in the banner. You can also manage personalized advertising in your Google account's ad settings.
- **Access, correction, and deletion:** contact us using Section 12 and we will verify your identity and respond. Some records must be kept by law even after a deletion request.
- **Washington residents:** your rights over consumer health data, including access, deletion, and withdrawal of consent, are described in our Consumer Health Data Privacy Policy.
- **Patients:** your rights over your dental record are described in our Notice of Privacy Practices.
- If you live in a state that gives you additional privacy rights, contact us and we will respond as that law requires.

8. Children

Our website is for adults and for parents or guardians arranging care for a child. We do not knowingly collect information online from a child under 13 without a parent or guardian. If a parent or guardian submits a child's information through our appointment request form, we use it only to schedule and communicate about the child's care, and the parent or guardian may exercise the child's rights.

9. Security

Our website uses encrypted connections (HTTPS), and form submissions and uploaded insurance images are stored by Wix with access limited to our team. No method of transmission or storage is completely secure, so please do not send us anything by email or text that you would not want to be seen by anyone else, and contact us if you believe your information has been compromised.

10. Links to other sites

Our site links to Google Maps, Facebook, Instagram, and the specialist offices we work with. Their privacy policies, not this one, apply once you leave our site.

11. Changes to this policy

When we change this policy we will post the new version here with a new effective date. If a change materially affects how we use information you already gave us, we will say so on this page.

12. Contact us

Family Dental Care of Bellevue, Attn: Privacy Officer (Dr. Victor Bauer, DDS)

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Email: info@familydentalcareofbellevue.com